



Return Merchandise Authorization (RMA) Form

Returning an item back to us is fast and easy. If the item you purchased does not meet your expectations, you have 21 days from the arrival date to send it back, and the refund will be awarded to your original form of payment via the same payment method used with no return fee deducted. No Separate RMA number is required, simply include your order number.

INSTRUCTIONS

1. Mark your order number outside of the shipping container
2. Complete this form and include your items inside the box
3. Send via carrier of your choice to:

(We suggest using an insured, trackable shipping method, especially on expensive items.)

Please ship to:

April Yang
9224 Irongate Ln
San Diego, CA 92126
United States

Name (Last, First) _____ Order # _____

Items to Return

Item #	Description Qty	Reason Code

Shipping is at your expense.
Please allow 10 business days or less
to see your refund on your credit card statement
or online banking.

If you still have any questions
Contact us at management.coolirpa@gmail.com
Thank you for shopping with Coolirpa.

Reason Code

- | | |
|-------------------------|-----------------------|
| 01 - Ordered wrong item | 04 - Not as Advertise |
| 02 - Wrong size | 05 - Change my mind |
| 03 - Poor Quality | 06 - Other |