



## Return Merchandise Authorization (RMA) Form

Returning an item back to us is fast and easy. If the item you purchased does not meet your expectations, you have 21 days from the arrival date to send it back, and the refund will be awarded to your original form of payment via the same payment method used with no return fee deducted. No Separate RMA number is required, simply include your order number.

### INSTRUCTIONS

1. Mark your order number outside of the shipping container
2. Complete this form and include your items inside the box
3. Send via carrier of your choice to:

*(We suggest using an insured, trackable shipping method, especially on expensive items.)*

**Please ship to:**

**April Yang  
 40477 MURRIETA HOT SPRINGS RD  
 STE D-01 PMB 365  
 MURRIETA, CA 92563-6405  
 United States**

Name (Last, First) \_\_\_\_\_ Order # \_\_\_\_\_

Items to Return
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Item #	Description Qty	Reason Code

Shipping is at your expense.  
 Please allow 10 business days or less  
 to see your refund on your credit card statement  
 or online banking.

If you still have any questions  
 Contact us at [management.coolirpa@gmail.com](mailto:management.coolirpa@gmail.com)  
 Thank you for shopping with Coolirpa.

### Reason Code

- 01 - Ordered wrong item 04 - Not as Advertise
- 02 - Wrong size 05 - Change my mind
- 03 - Poor Quality 06 - Other